

**Quarterly Customer Service Performance Results
Quarter Ending March 31, 2015**

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

Attachment to July 2015 Electronic Announcement

MARCH SCORE BY ALLOCATION METRIC

| | | Servicers | | | |
|--------|--|-----------------------|-------------|-----------------|----------------------|
| METRIC | | Aspire Resources Inc. | CornerStone | ESA/Edfinancial | Granite State - GSMR |
| 1 | % of Borrowers In Current Repayment Status | 86.20% | 87.46% | 91.63% | 87.48% |
| 2 | % of Borrowers 91-270 Days Delinquent | 4.64% | 2.70% | 2.69% | 2.93% |
| 3 | % of Borrowers 271-360 Days Delinquent | 1.38% | 0.65% | 0.60% | 0.63% |
| 4 | Borrower Survey | 75.00 | 73.75 | 74.00 | 75.50 |
| 5 | Federal Personnel Survey | 67.00 | 72.00 | 70.00 | 66.00 |

| | | Servicers | | |
|--------|--|-----------|--------|--------------------|
| METRIC | | MOHELA | OSLA | VSAC Federal Loans |
| 1 | % of Borrowers In Current Repayment Status | 92.85% | 86.02% | 86.99% |
| 2 | % of Borrowers 91-270 Days Delinquent | 2.08% | 3.54% | 3.79% |
| 3 | % of Borrowers 271-360 Days Delinquent | 0.48% | 1.18% | 0.59% |
| 4 | Borrower Survey | 74.50 | 77.50 | 78.75 |
| 5 | Federal Personnel Survey | 72.00 | 60.00 | 63.00 |